



**Media Contact:**  
**Paige Kauffman**  
**913-660-9673**  
**pkuffman@morningstarcomm.com**

## INTOUCH SOLUTIONS PROMOTES MULTIPLE NEW YORK CITY EMPLOYEES

**NEW YORK CITY (July 14, 2016)** – Intouch Solutions proudly announces the promotion of three employees in its New York City office. A leading marketing agency serving the pharmaceutical industry, Intouch Solutions has seen rapid expansion over the past five years and actively promotes within the 650-person firm.

The three employees include:

**Susan Dolan, account manager**, has been a key member of the Intouch team since she joined the organization in January 2015. Formerly an account administrator, Dolan has proven herself to be capable of tackling challenges large and small, and always manages projects with positivity. Her clients-first attitude continues to garner appreciation. Dolan's ability to juggle and manage priorities across multiple brands has made her an integral part of the different teams she works with. As an account manager, Dolan is the point of contact for clients on various initiatives and assists in managing projects from kick-off to launch. Additionally, Dolan grows and strengthens relationships between clients and Intouch.

**Michelle Morris, associate director, strategic planning**, started working in Intouch's Chicago office in October 2012 as an associate strategic planner. In September 2014, Morris was promoted to strategic planner, then transferred to the New York City office in July 2015. With a can-do attitude and ability to manage multiple deliverables, Morris hit the ground running when she arrived in New York. Her work on a key account has been praised internally and was well received by the client. Most recently, Morris developed and facilitated a four-hour INTUNE multichannel planning workshop for two brands, which was effective and successful. Morris' ability to communicate compelling strategy in presentations makes her a key asset in her new role. As associate director, strategic planning, Morris mentors junior planners, and authors thought leadership pieces, including bylines, POVs and more. Additionally, Morris participates in new business pitches.

**Sheila Phillips, account supervisor**, joined the Intouch team in August 2014 as an account manager and was later promoted to senior account manager where her outstanding work on several key clients helped her grow tremendously as an account leader. Within the first month of Phillips' promotion to senior account manager, she received Intouch's Rock Star Award. Phillips is known for her positive attitude, attention to detail and thirst for overachieving. As account supervisor, Phillips builds trusting relationships with clients by providing valuable recommendations to grow their business with Intouch Solutions' products and services. She effectively assigns, delegates and monitors the day-to-day work of all her direct reports, ensuring their continued growth and development. Additionally, Phillips assumes a leadership role across

various internal team members, clearly outlining project objectives, goals and KPIs to consistently exceed client expectations.

**About Intouch Solutions Inc.**

Founded in 1999, Intouch Solutions Inc. is a privately held marketing agency with offices in Kansas City, Chicago, New York City and London. Intouch employs more than 650 people and has been named Agency of the Year five times by several industry publications. Specializing in solutions for the pharmaceutical and healthcare industries, Intouch is redefining what marketing means to these industries. Contact Intouch at [getintouch@intouchsol.com](mailto:getintouch@intouchsol.com) or visit them on the Web at [www.intouchsol.com](http://www.intouchsol.com).

-###-